



## VENUE ACCESSIBILITY INFORMATION

### **American Heart Association Halle Heart Children's Museum**

The Halle Heart Children's Museum is fully ADA compliant with public accommodation requirements under the Americans with Disabilities Act. Auxiliary assistive services can be arranged with prior notice. Service animals are allowed on the property.

### **Arizona Museum of Natural History**

The Arizona Museum of Natural History is fully accessible, with some labels in braille.

### **Arizona Science Center**

The Arizona Science Center has two elevators serving all levels, which are located throughout the building with audible floor change signals. Wheelchair rentals are available at the Information Zone desk on Level 1 of the main building and at CREATE's front desk. Rentals are provided free of charge but require a current form of identification, such as a driver's license, which will be held at the Information Zone until you return the rental wheelchair. Guests are welcome to bring their own wheelchairs or mobility scooters. The Dorrance Planetarium main entrance is to the east of the information desk, and is wheelchair accessible. CREATE at Arizona Science Center is accessible from Heritage & Science Park, adjacent to Heritage Garage on the west side of Heritage & Science Park and is wheelchair accessible. Wheelchair and companion seating is available in the Dorrance Planetarium. Many exhibits have open or closed captioning. Sign language interpreters can be arranged with one week's notice. Call 602.716.2000. Certified service animals are welcome in Arizona Science Center and CREATE.

### **Arizona State University Art Museum**

The ASU Art Museum has both outdoor and indoor elevator access. When you first approach the entrance, use the paths to the north or south of the stairs to access the elevators to get to the lobby. Once inside the building, there are 2 additional elevators, which allow access to each of our 3 floors. The outdoor sculpture terraces include ramps. Gallery guides are provided for many of the museum's exhibitions. Hearing impaired guests may bring a language interpreter to the museum at any time. Certified service dogs and white canes are permitted in the museum. Assistants for the visually impaired are always welcome.

### **Chandler Museum**

As an active construction zone, some accommodations are limited. Tour attendees should be able to traverse uneven ground, and grades are not ADA compliant. Safety helmets and vests will be provided on the tour, and attendees will be required to wear them while at the construction site. The construction company will have a waiver of liability, which all attendees will need to sign prior to entering the construction site. Service animals are allowed on site, but assistive visual and/or hearing devices will not be available. Closed toes shoes will be required.

### **Children's Museum of Phoenix**

The Children's Museum has barrier-free access and is able to provide wheelchairs with advanced notice provided. All floors are elevator accessible. Service animals are welcome. All navigation is bilingual and embossed in Braille, and museum staff are multilingual. Books and printed resources are not limited to English and Spanish.



### **Desert Botanical Garden**

The property of the Desert Botanical Garden is entirely wheelchair accessible.

### **Frank Lloyd Wright Foundation/Taliesin West**

Walkers are permitted in all venues. Guests who wish to use walkers should be aware that Taliesin West has steps, gravel walkways, and uneven surfaces. The complex's network of pathways includes gravel walkways, uneven steps, and stairs. Ramps are available on the property and visitors are welcome to use them at their own discretion. Ramps are 26 inches wide with slopes ranging from 21 to 27 degrees. Given the uneven surfaces, flat, close-toed shoes are advised. An interpretive guide highlighting all aspects of the tours offered at Taliesin West is available upon request. Hearing impaired guests may bring a language interpreter on any tour free-of-charge. Assistants for the visually impaired are welcome on any tour free-of-charge. Certified service dogs and white canes are permitted on all tours.

### **Heard Museum**

Four manual wheelchairs are available for visitors to borrow on a first-come, first-serve basis. Visitors may bring their own mobility devices: wheelchairs, electric scooters, walkers, canes, etc. into the museum. Electronic door actuators are strategically located in Admissions, the museum shop, and the Steele Auditorium. Service animals (does not include emotional support animals) are welcome in the museum. Written transcripts are available of the audio and video recordings that are not already captioned.

### **Huhugam Heritage Center**

The Heritage Center is fully accessible with the exception of the ball court, which can be clearly viewed from the walkways.

### **i.d.e.a. Museum**

The whole building is ADA-compliant. Assistance for those with hearing or vision needs can be arranged with advance notice. Service animals are allowed on the property.

### **Martin Auto Museum**

The museum is all on one floor and is fully accessible. Two extra wheelchairs will be available on site on a first-come, first-serve basis. Service animals are welcome. Assistive visual and/or hearing devices will not be available.

### **Mayo Clinic**

Wheelchairs are available for use free of charge at all Mayo Clinic campuses. Wheelchairs are located at each main entrance. If you prefer a larger wheelchair, please ask a General Service staff member. Barrier-free access for wheelchairs and power-activated doors are provided at each of the main entrances. Wheelchair-accessible restrooms are located in all buildings and marked with signs indicating accessibility. A Mayo Clinic staff member can assist if there is any difficulty locating a wheelchair-accessible restroom. Private restrooms with space for a companion are marked "Family Assist Restrooms" and available at both locations.

### **Mesa Arts Center**



Courtesy wheelchairs are available at the Mesa Arts Center on a first-come, first-serve basis at Patron Services. Mesa will have a cart to transport those with mobility issues to the AZMNH and the i.d.e.a. Museum for the progressive party. Infant changing stations are available in both the Men's and Women's restroom. A TTY (480)644-6513 is available on the ground level of the theater building lobby. Public telephones equipped with volume controls can be found in the Lobby near the Ikeda Theater. Wheelchair accessible public telephones equipped with volume controls can be found in the Lobby near the Ikeda Theater.

### **Mesa Contemporary Arts Museum**

The Mesa Contemporary Arts Museum is wheel chair accessible and has two wheel chairs available on-site on a first-come, first-serve basis. All signage and exhibitions are ADA compliant and service animals are permitted.

### **Museum of Northern Arizona**

The two buildings on this tour are fully ADA accessible for individuals using wheelchairs and walkers. Back-up wheelchairs and upfront bus drop-offs are also available for anyone needing further assistance. As this tour will take place up north, the terrain is different and wearing rubber-soled shoes (i.e., sneakers and walking shoes) is advised. Pavement is usually from the local stone and may have some unusual gaps from stone to stone. Assistive visual and/or hearing devices will not be available. Service dogs (other animals not permitted) are allowed in the buildings.

### **Musical Instrument Museum**

Wheelchairs, walkers, and baby strollers are available free of charge on a first-come, first-served basis. Trained service animals are welcome at MIM. Museum admission includes use of wireless headsets to enjoy MIM's galleries. Guests are welcome to bring their own personal headphones for use during their visit. Transcripts for all videos with English singing and minor narration as well as captions for these videos containing instructive narration are available. Captioning is provided on videos with instructive narration and assistive listening devices are available.

### **Phoenix Art Museum**

Phoenix Art Museum is accessible to all guests with mobility disabilities. Guests may borrow manual wheelchairs (standard and wide) from the locker room in the north entrance lobby. Wheelchair accessible ramps and elevators are identified on the museum map for reference. Service animals (limited to dogs and trained miniature horses) are welcome in the Museum. Large print labels for select exhibitions are available at the Visitor Services desk and select locations in the galleries. Large print electronic format (rich text format) labels for select exhibitions are available via email at the Visitor Services desk. Guests wishing to receive electronic content must bring their own electronic device formatted to receive and read electronic content. The use of magnifying glasses is approved for reading gallery wall labels. Assistive listening devices are available by request on a first-come, first served basis for programming facilitated in Whiteman Hall Real-Time Captioning. Real-Time Captioning is available for various recorded video art installations where applicable.

### **Pueblo Grand Museum/Mesa Grande Cultural Park**

Guests with mobility challenges can experience both our indoor exhibits and outdoor trails; all are ADA accessible. Please note that since the tour will be in May, heat may be an issue. For guest with visual challenges



the canal map in the introductory gallery, various hands-on-elements in the children's gallery, and the Hohokam Houses along the outdoor trail all provide opportunities for exploration. Guests can also request access to artifact carts where they can interact with artifacts or replicas while discussing the items with a staff member or volunteer. A digital group guide system that allows for communications with individuals using hear aides is being tested and may be implemented for this tour.

### **Rosson House/Heritage Square**

The outdoor event space is fully ADA accessible, with a separate ADA bathroom as well as large stalls in the public restrooms. The Rosson House is ADA accessible to the first floor, with a lift available. The second floor does require climbing a set of stairs, but there is written interpretation and photos available to anyone who chooses not to go upstairs. Service animals are permitted in all spaces.

### **Salt River Project**

The SRP Corporate Headquarters is wheelchair accessible and has an accessible push button entrance/exit. Visual and/or hearing aids will not be available. Leashed service animals are permitted.

### **SMOCA**

SMOCA is on a single floor and is fully ADA accessible. Service animals are permitted on the property.

### **State Archives of Arizona**

The State Archives building is fully ADA-compliant and tours of the building are accessible to all attendees. Unfortunately, no service animals are permitted in the secure area of the building.

### **Tempe History Museum – Historic Petersen House**

While the first floor of the historic house is accessible by ramp, the second floor is not wheelchair-accessible. Those that may have difficulty with stairs can learn more about the house in the orientation room. Assistive visual and/or hearing devices will not be available at the house. Service animals are not allowed inside the house but may be present for an outdoor tour of the site and architecture.

### **Western Spirit: Scottsdale's Museum of the West**

The museum is fully ADA compliant and has two push wheelchairs on-site that guests can sign out at the main Visitor Services desk. The wheelchairs are free-of-charge, and available on a first-come, first-served basis. A photo ID is required to sign out each wheelchair. Hearing devices will be available for the museum theater, and visually impaired individuals are permitted to touch the sculptures featured in our galleries. Service animals are permitted.

### **The Zelma Basha Salmeri Gallery**

The gallery is accessible via entrance ramp, and there is a wheelchair and two walkers available on a first-come, first-serve basis. There is an ADA compliant restroom on site. The museum is based on written rather than audio narrative. Assistive visual devices will not be available. Service animals are allowed on the property.



**American  
Alliance of  
Museums**